



PATENT APPLICATION

Applicants: Kenneth S. ARAUJO, Reginald P. BEST,

Kenneth S. ARAUJO, Reginald F. BESI,
Christopher P. DOUGLAS, Devin J. HEITMUELER, ECEIVED

Siuling C. ZHANG, Gamid ISAYEV

Technology Center 2100

Serial No.: 09/835,075

Case: Netilla-2/APP

Filed: April 13, 2001

Group Art Unit: 2152

Confirmation No.: 3873

Examiner:

Title: APPARATUS AND ACCOMPANYING METHODS FOR PROVIDING, THROUGH A CENTRALIZED SERVER SITE, AN INTEGRATED VIRTUAL OFFICE ENVIRONMENT, REMOTELY ACCESSIBLE VIA A NETWORK-CONNECTED WEB BROWSER, WITH REMOTE NETWORK

MONITORING AND MANAGEMENT CAPABILITIES

Commissioner for Patents Box Non-Fee Amendment Washington, D. C. 20231

S I R:

I believe that no fee, of any kind, is required for the accompanying preliminary amendment submitted in connection with the above-captioned application.

In the event a fee is due, kindly charge that fee to my deposit account number 13-3083. To facilitate that charge, a duplicate copy of this letter is enclosed herewith.

Respectfully submitted,

October 17, 2002

Peter L. Michaelson, Attorney

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CERTIFICATE OF MAILING under 37 C.F.R. 1.8(a)

I hereby certify that this correspondence is being deposited on October 18, 2002 with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to the Commissioner for Patents, Box Non-Fee Amendment, Washington, D.C. 20231.

/ De Misharlan
Signature

Reg. No.

(NETILLA2NOFEELTR/ca:16)